

Privacy Statement (GDPR) 26.3.2021

This privacy statement provides information as referred to in Article 13 of the EU's General Data Protection Regulation 2016/679.

1. Controller

mcare Oy (business ID: 2290861-8)
Työpajankatu 10 A, 00580 Helsinki, Finland
+358 44 092 6962, huolto@mcare.fi

2. Contact person in matters concerning the filing system

Matti Uronen
mcare Oy
+358 44 092 6962, matti.uronen@mcare.fi

3. Filing system

mcare Oy's customer register

4. Purpose of the processing of personal data and legal basis for the processing

The purpose of processing personal data is to manage and maintain the customer relationship between the service provider and the service user (customer) and to plan and develop company's business operations. The legal basis for processing personal data is the contractual relationship between mcare Oy and the data subject or its preparation.

The data may also be used for direct marketing with the separate consent of the customer.

5. Contents of the filing system

Name (first and last name)
Billing and delivery address (postal address, postal code, municipal and country)
E-mail address
Phone number
Company
Customer's purchase transactions (product purchased, date and other information identifying the purchase).

6. Regular sources of data

The data in the filing system is obtained from the customers themselves in connection with the conclusion of the contract.

7. Regular disclosures of data

The data is used to provide the service and may be passed on to provide the service. The data is disclosed only in a situation required for the provision of the service, where it is mandatory at the request of the equipment manufacturer or another party.

8. Transfer of data outside the EU or the EEA

mcare Oy discloses data to third parties. The data is disclosed to arrange logistics and to provide services when necessary for arranging the service. The data will also be transferred outside of the EU.

9. Data retention period

The data is stored during the length of the customer relationship and for a period after that necessary to clarify the privileges and obligations of the controller and the business customer.

10. The principles of filing system protection

The filing system can only be accessed with a personal access right granted by the controller. Access to customer's data is limited to designated persons who need the data to perform their duties.

11. Right of inspection

Everyone has the right to see their personal data stored in the filing system. The request must be made in writing to mcare Oy's email, matti.uronen@mcare.fi.

12. The Right to rectification

Everyone has the right to have inaccurate data in the filing system rectified or deleted. The request must be made in writing to mcare Oy's email, matti.uronen@mcare.fi.

13. Other rights related to processing of personal data

The data subject has the right to prohibit the controller from processing data concerning him / her for direct marketing, distance selling and other direct marketing and market and opinion surveys, as well as for genealogical purposes. In addition, the data subject has the right to withdraw his / her consent for direct marketing.